



## **European passport return service**

Following a successful launch in October, the European passport return service is available for EEA and Swiss nationals applying online for a [Registration Certificate](#) (form EEA(QP)) or [Permanent Residence Card](#) (form EEA(PR))

This new service is provided by participating local authorities and our premium service centres in Belfast and Glasgow.

We recognise that applicants may need their passport for travel, particularly as we approach the winter holiday period. Working with local authorities, we're offering this service to EEA and Swiss nationals as part of our ongoing programme of customer service improvements.

### **How to use the service**

A participating local authority can check applications from EEA or Swiss passport holders and forward a copy to the Home Office on their behalf, along with their checklist and application. The applicant's passport will then be available to use while their application is being processed.

The nearest local authority service can be found via the following links: [England](#), [Scotland and Northern Ireland](#), [Greater London](#) and [Wales](#).

In most locations the service is available by appointment only and the applicant must attend their appointment within five working days of submitting their online form. The cost of the service can be obtained by contacting the local authority who will also confirm times appointments are available.

Using the European passport return service does not guarantee the success of the application and the local authority cannot provide any advice. This service will not ensure that the form has been correctly completed and correct supporting documents submitted.

We'd be grateful if you can share details of this service as appropriate with your customers and partners via [www.gov.uk](http://www.gov.uk)